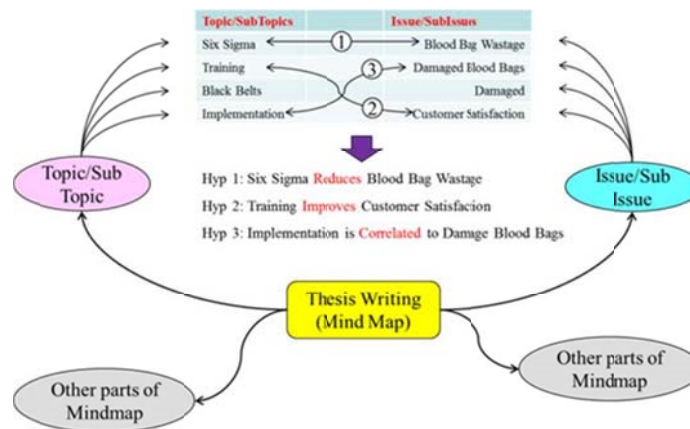


SCOPE OF SERVICES

Belmah Strategies provide internet solutions for Education, Manufacturing, Service and Healthcare thru **Information Communications Technology aided Management (ICT-M)**:

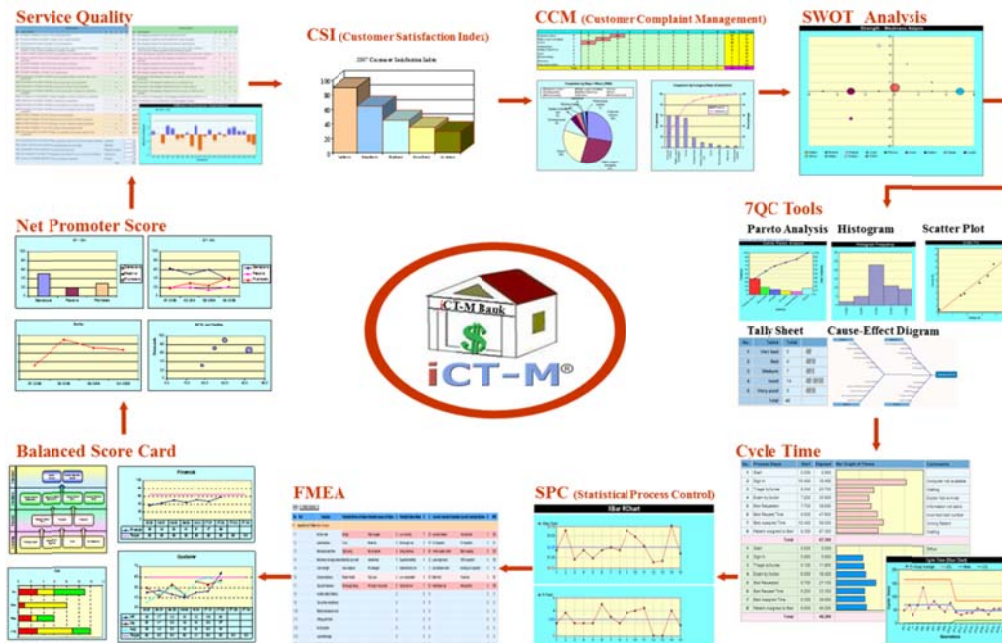
1. Thesis Writing

Belmah Strategies provides AsterWrite – a software tool for writing masters and doctorate thesis. AsterWrite creates a mind map that cascades to the thesis statement, research question, hypotheses, statistical tests, findings and conclusion.



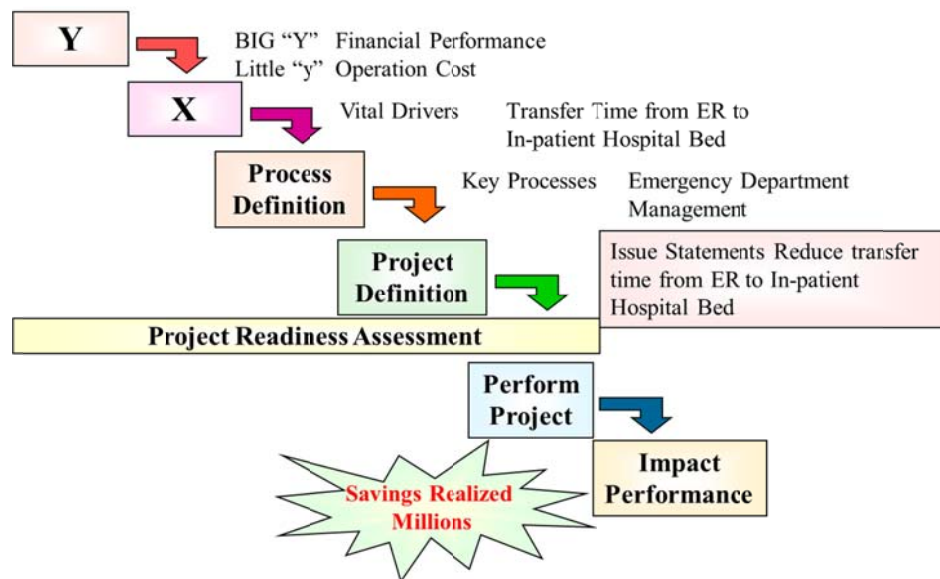
2. Service Quality

The Service Quality module provides solutions for Customer Satisfaction, Complaints Management, Importance-Performance Analysis, Key Performance Indicators, Customer Survey Analysis and other service quality applications.



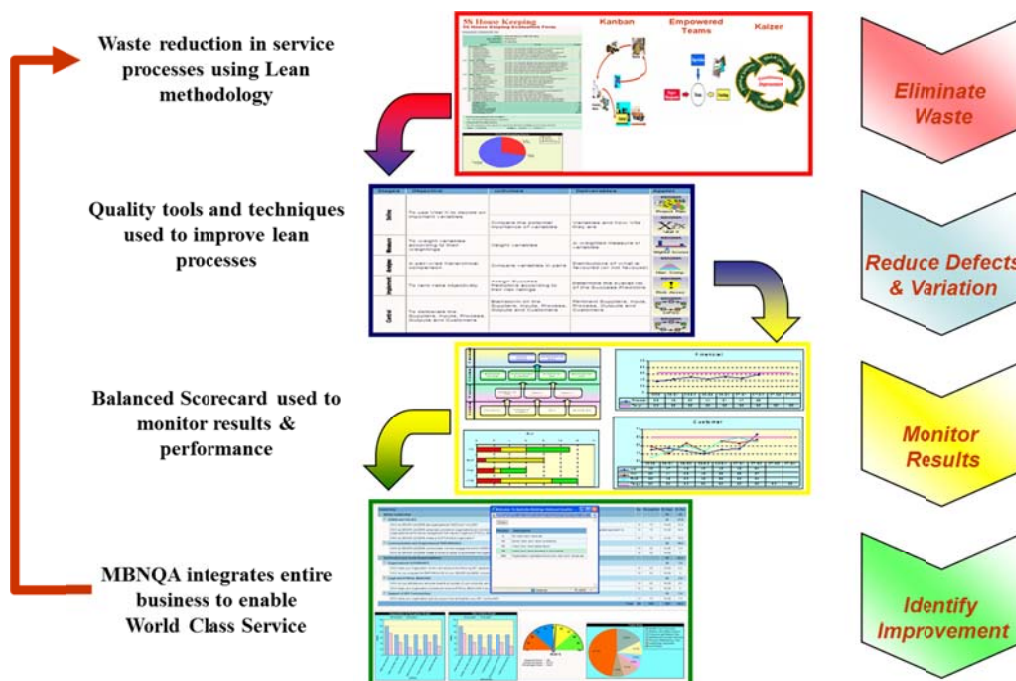
3. Lean / Six Sigma

The Lean / Six Sigma module provides solutions for implementing Lean or Six Sigma methodologies in manufacturing or service industries; beginning with Value Stream Mapping and stressing on production cycle time.



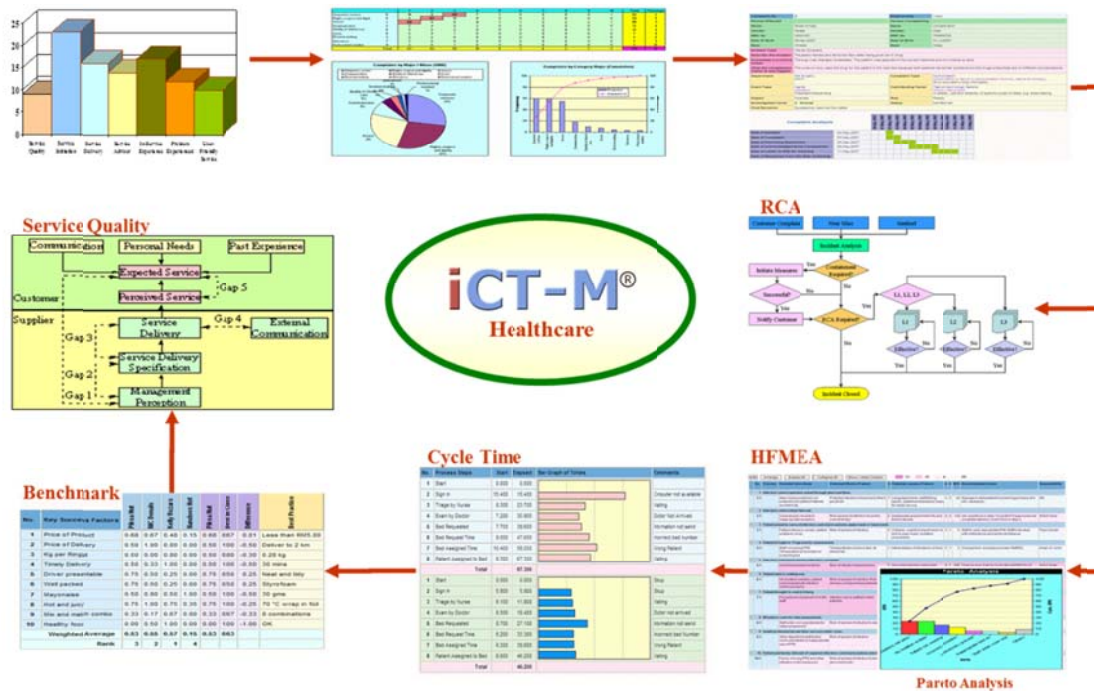
4. Total Quality Management

The Total Quality Management module provides Quality Tools and Techniques allowing engineers, technicians and operators to conduct continuous / breakthrough improvement. Tools include: Quality, Yield and Productivity (QYP), Statistical Process Control (SPC), Training Needs Analysis (TNA), Total Productivity Maintenance (TPM) and Audit Management (AM).



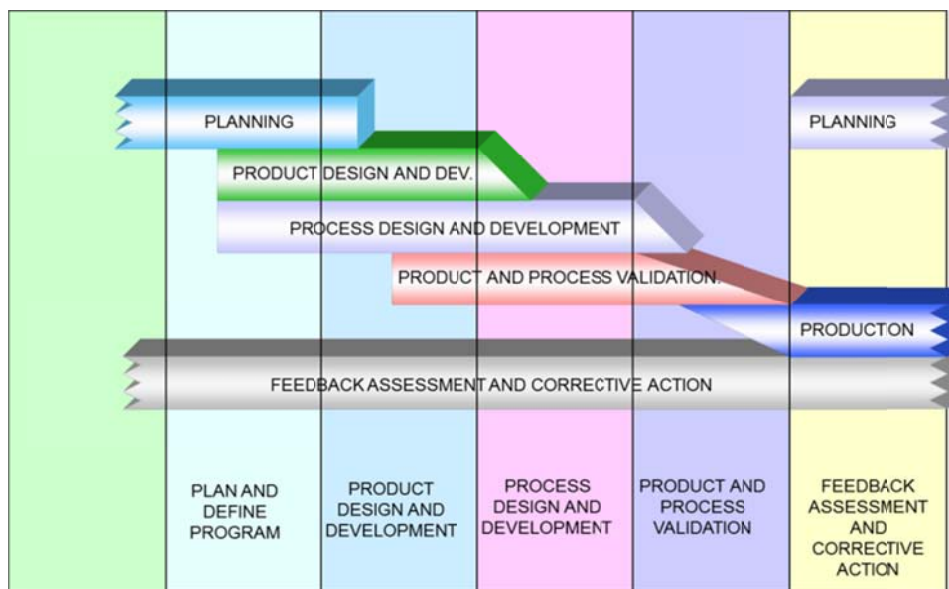
5. Healthcare Management

The Healthcare Management module provides software solutions for Service Cycle Time, Patient Satisfaction, Root Cause Analysis and Incident Reporting.



6. Advanced Product Quality Planning

Advanced Product Quality Planning (APQP) provides a suite of essential APQP solutions modularized and enabled through productivity tools and techniques. All elements are designed to meet customer satisfaction and achieve organizational goals and objectives.



7. Research and Development

Belmah Strategies enables the conduct of Research & Development with state-of-art strategies from basic Design of Experiments to Advanced Scientific, Technology Experimental Research (ASTER).

8. Training

Belmah Strategies provide training customized to suit the client's specific needs in Continuous / Breakthrough Improvement with a high level of Customer Focus. We offer several new and innovative methods such as Voice of Customer, Quality Function Deployment; Service Quality Gap Analysis; Benchmarking and Failure Mode Effect Criticality Analysis.

OUR PARTIAL CLIENT / COLLABORATION LIST

1. Malaysia

1. INTI Management Services
2. Fairchild Semiconductors
3. Public Training
4. Astec Advanced Power System

2. Malaysia (Proton)

1. Tracoma Sdn. Bhd.
2. Azman Hamzah Plastik Sdn Bhd.
3. Delloyd Industries Sdn. Bhd.
4. Patco Malaysia Bhd.
5. Hicom Teck See Malaysia Sdn. Bhd.
6. Usra Tampi (M) Sdn. Bhd.
7. Autojack Sdn. Bhd.
8. Tropical Forging Sdn. Bhd.
9. Burnmark Industries Sdn. Bhd.
10. Metal Formers Sdn. Bhd.
11. Goldmetric Sdn. Bhd.
12. Pong Codan Rubber (M) Sdn. Bhd.
13. Autokeen Sdn. Bhd.
14. Autoreka
15. Masasinar Holdings Sdn. Bhd.

Belmah Strategies successfully completed a national project on: **Information Communication Technology aided Manufacturing for AFTA and Economic Competitiveness** in 2004. This project aimed at improving the economic competitiveness of automotive parts and components manufacturers for 15 Proton Vendors Association members.

3. United Kingdom

1. Polaroid Camera Division, Dumbarton
2. Polaroid Lens Division, Dumbarton
3. Johnson & Johnson Laboratories, Livingston
4. Renfrewshire Council, Paisley

4. Philippines

1. Fairchild Semiconductors

OUR COMMITMENT

Belmah Strategies is committed to its partners by sustaining a team of qualified, skilled, experienced and highly motivated professionals.

FOR FURTHER INFORMATION

For further information please visit our web site on <http://www.ict-m.com>; email info@ict-m.com; or call us on +60 (12) 4747473.