#### **Management Philosophies**

-

#### Various Management Philosophies

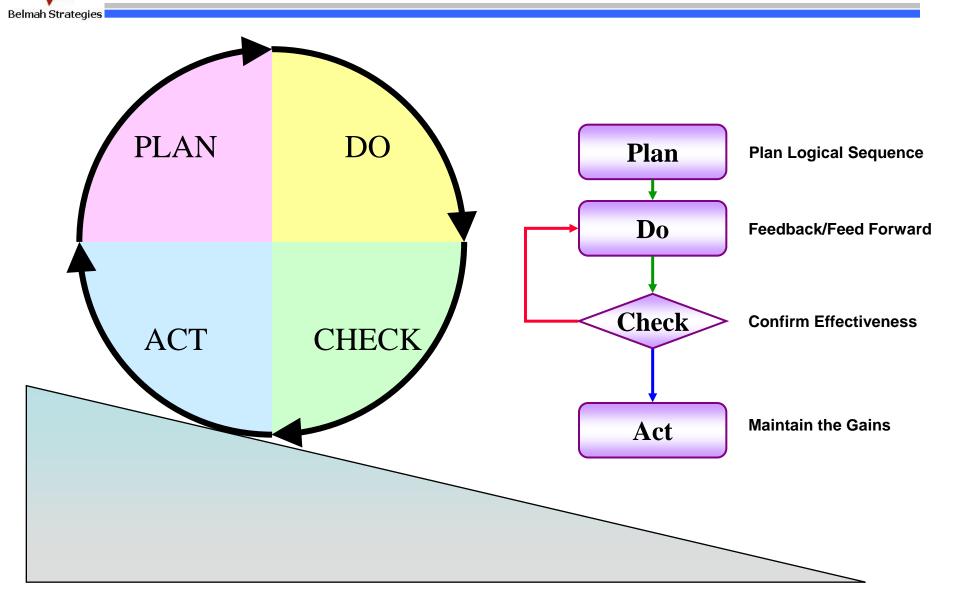


### **Management Philosophies**

- <u>APQP</u>
- <u>Six Sigma</u>
- Balanced Scorecard
- Total Quality Management
- ISO 9000 Certification
- <u>Statistical Process Control</u>

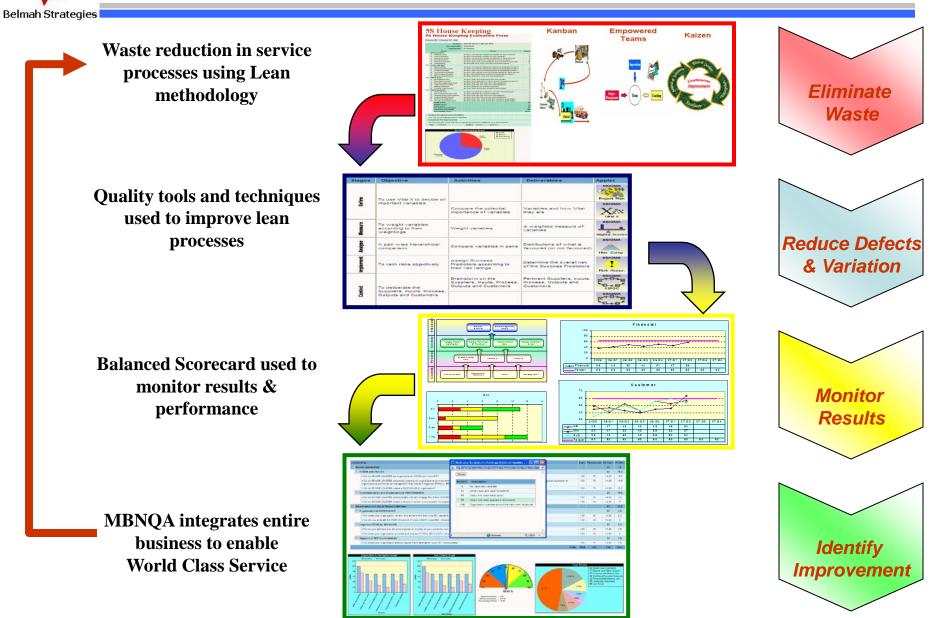
- <u>Deming</u>
- <u>Service Quality</u>
- Lean Organization
- <u>8 D (Disciplines)</u>
- <u>Customer Centred</u>
- Full Control

#### Deming's Plan-Do-Check-Act









Marketing Presentation

**Belmah Strategies** 

### **ISO** Certification



• ISO Toolkit

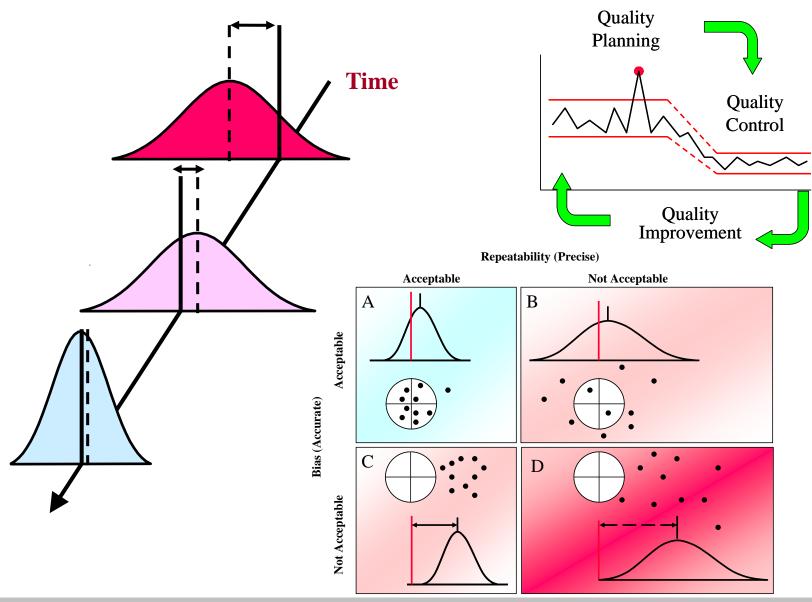
**Belmah Strategies** 

- Document Control
- ISO Auditing



#### Statistical Process Control





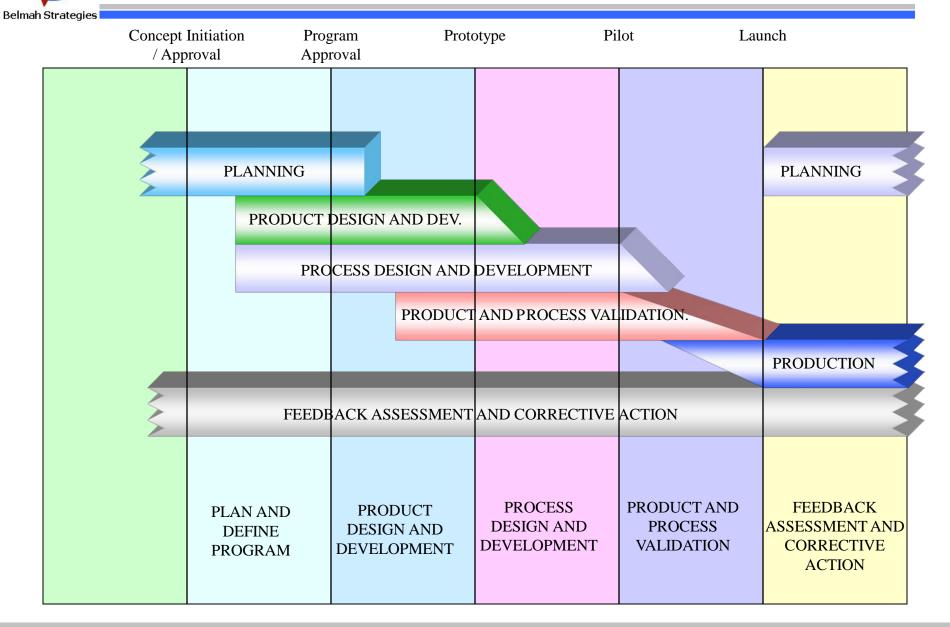
**Belmah Strategies** 

**Belmah Strategies** 

Marketing Presentation

### Advanced Product Quality Planning



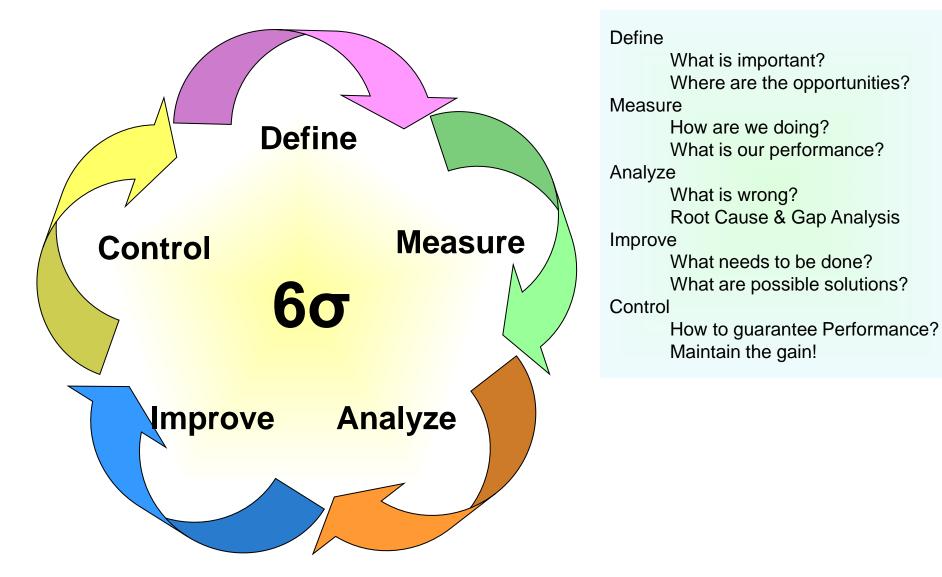


**Belmah Strategies** 



### Six Sigma: DMAIC

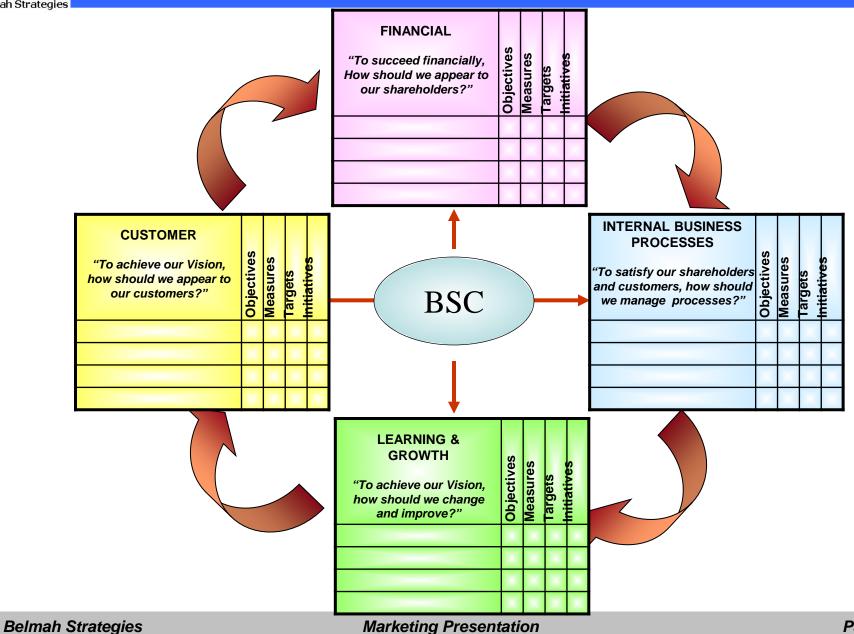




# **Belmah Strategies**

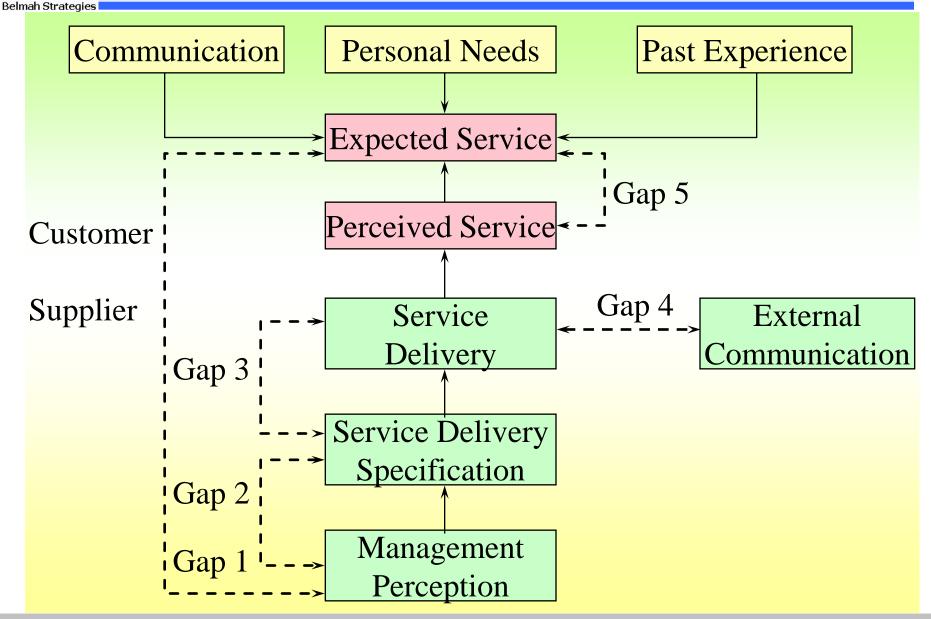
#### **Balanced Scorecard**











**Belmah Strategies** 

Marketing Presentation

#### Lean Organization

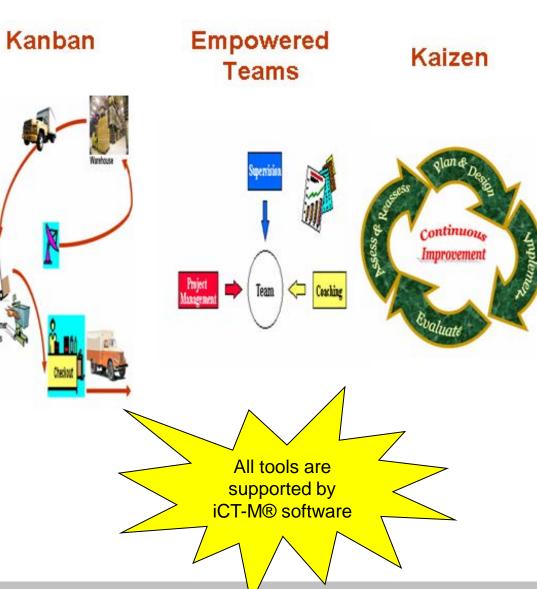


#### 5S House Keeping 55 House Keeping Evaluation Form

Expand All Collapse Al Ent

**Belmah Strategies** 

Open allows like is         Descriptions           Productions         Productions           Name         Fourier           Versition         Fourier           Versition         Fourier           Versition         Fourier           Versition         Fourier           Versition         Constitution           Versition         Constitution         Versition           Versition         Constitution         Versition           Versition         Constantis and constitution and constitutit and constitution	Payment (*)         Production           Notes         Function           ************************************		Factory:	Beimah Isjectora (M) Silv. Bhil.
terms         terms           Working Acce	Nome     Format       Implementation of the second s		Operation Site (	Shop Floar
Web Rays         Unsupport           indexing Able         introduction of a close of a	Weining Acce           • indexing Acce <t< th=""><th></th><th>Department (</th><th>Production</th></t<>		Department (	Production
Web Rays         Unsupport           indexing Able         introduction of a close of a	Weining Acce           • indexing Acce <t< th=""><th></th><th>Berno.</th><th>and a first of a first</th></t<>		Berno.	and a first of a first
2         Work Linkspaces         And they conversently located for easy handling?           1         Index instances         And they conversently located for easy handling?           1         And they conversently located for easy handling?         And they conversently located for easy handling?           1         And they conversently located for easy handling?         And they conversently located for easy handling?           1         And they conversently located for easy handling?         And they conversently located for easy handling?           1         And they conversently located and plocated at itergrades located?         And they conversently located at itergrades located?           1         And they conversently located at itergrades located?         And they conversently located at itergrades located?           1         Transport plotted         And they conversently located at itergrades located?           2         Contation types         And they form and conversently placed at itergrades located?           3         Contation types         And they form and conversently placed at itergrades located?           4         Contation types         And they form and itergrades located?           5         Contation types         And they form and itergrades located?           6         Contation types         And they form and itergrades located?           6         Contation types <td< td=""><td>de visit al-accèse de la fois conversent lo control de visit server ante-visit de la fois conversent lo control de visit server ante-visit de la fois conversent lo control de visit server ante-visit de la fois conversent lo conversent</td><td>-</td><td></td><td></td></td<>	de visit al-accèse de la fois conversent lo control de visit server ante-visit de la fois conversent lo control de visit server ante-visit de la fois conversent lo control de visit server ante-visit de la fois conversent lo conversent	-		
	A in the converse the converse the converse the converse of the converse the converse of			
defrectives rejects     explored subgener     explored subgener     were they class, and were inservices of concenter to expond the services     explored subgener     expl	derived-instruction     enclaration derived of the opportunity of the opportex opportunity of the opportunity of the opportunity of the oppor			
Control for excision of the second seco				
Averagebarging wet there web of a s farsy party and consense of enzymen <sup>1</sup> Averagebarging wet there web of a s farsy party and consense of enzymen <sup>1</sup> Averagebarging web of a starsy party and and party and and party and the obstars'     To party and sharks with a set there consense thy weekeel and party and the obstars'     Contrainers backs with a set thery consense thy weekeel and party and of location'     Contrainers backs with a set thery consense thy weekeel and party and of location'     Contrainers backs with a set thery consense thy weekeel and party and of location'     Contrainers backs with a set thery consense thy party in the interpreted to cation'     Contrainers backs with a set thery consense thy party interval of the segmental fraction and the segmentand the segmental fraction and the segmental fraction and the segme	Avergeggegg     Avergeggegg     Avergeggeggg     Avergeggeggg     Avergeggegggg     Avergeggeggggggggggggggggggggggggggggggg			
Tests     and fage       in display intervention interventionerventintervention interventervention interventintervention intev	Test and Ray     are they conversently leaded and phone if discipated location?       if they conversently leaded and phone if discipated location?     are they conversently leaded and phone if discipated location?       if they conversently leaded and phone if discipated location?     are they conversently leaded and phone if discipated location?       if they conversently leaded and phone if discipated location?     are they than and conversently leaded to fact at discipated location?       if they conversently leaded to fact at discipated location?     are they than and conversently leaded to fact at discipated location?       if they conversently leaded to fact at discipated location?     are they than and conversently leaded to fact at discipated location?       if they conversently leaded to fact at discipated location?     are they dust fire, bity and and well-matching?       if they conversently leaded to fact at discipated location?     are they dust fire, bity and and well-matching?       if they conversently leaded to fact at discipated location?     are they dust fire, bity and and well-matching?       if they conversently location at the well at the conversently leaded to use and well-matching?     are they dust fire, bity and and well-matching?       if they dust fire down     are they conversently location at dwell and phone if discipated location?       if they dust fire down     are they conversently located fire use and well-matching?       if they dust fire down     are they conversently located fire use and well-matching?       if they dust fire down     are they convers			
				are bely led out in a billy party and conversered manner?
				and they concernently impaired and elected of electronical location?
Sectative: Tpalets     excertaive: Tpalets     ex				
excitatively stated:         are they dust freq juy and concentratively tablets for thes stream?         are they dust freq juy and concentrative tablets for thes stream?         are they dust freq juy and concentrative and induced at dust juy and induced at dust juy and concentrative?         are they clean and regeneralization of an and induced at dust juy and concentrative and induced at dust juy and concentrative and induced at an and regeneralization of an and induced at dust juy and concentrative and induced at concentrative and induced at concentrative and induced at an and regeneralization of an and induced at an and regeneralization of an and induced at an an and an an an an an an an and induced at an and ind		13		
		4	metalshelves/catinets	
Office Area	Office Avia         I deschaftshears		carts/wagons/torkitts	are the web-maintened and placed of designated locations?
deck.Nateholmen     wer herry clean and regenerations and audited <sup>11</sup> forenzionenamente of automation and automation and automations     forenzionenamente of automation and automations     decreationenamente     value of automation and automations     were of automation and automations     for a starty aboution and automation     a certer about and automation and automations     a certer about and automation     a certer about and     a certer a				are they clear, tidy, sole, and well-maintained?
1 Construction tensore in the second se	1     1			
1 Constructions of college of the source of the sourc				
Constraints of the second				
Exploracy working seems hitspace     working seems	Subicipation of the second secon			
tooling voer shinos         see Twy clasm and do Twy present a good maps <sup>12</sup> Listey Anguess         acting devices         acting         actin				
safety deckas     are time; conversion to calculate and well-instantial call?     The entry deckare the each of a calculate and well-instantial?     Conversion to calculate to basis     are time; doub, free, big, ande and well-instantial?     conversion to calculate to basis     are time; doub, free, big, ande and well-instantial?     conversion to the calculate to basis     are time; doub, free, big, ande and well-instantial?     conversion to the calculate to basis     are time; clean, big, carte and do time; present a good insign?     Autor Score     Total Score     That Score     That Score     That Score     That Score     That Score     The calculate the basis				a sea pari cerat eno de pari hanar a fono arabe.
2) The e-strig data with e-with and the solely de and cleared regularity?     3) Carang booknews backets and the solely de and cleared regularity?     4) Carang booknews backets are they obtained, they have been data free, bly, onto and out-been bly, onto and out-been bly, onto and out-been bly, onto and do they precent a good stage?     4) A sole been block free bly, onto and do they precent a good stage?     4) A sole been block free bly, onto and do they precent a good stage?     4) A sole been block free bly, onto and do they precent a good stage?     4) A sole been block free b	2) The entropylation of the entropylation 3) Conversion bookshows to beach the solution of the entropylation 4) Conversion bookshows to beach the solution of the entropylation 4) Conversion bookshows to beach the solution of the entropylation 5) Conversion Transmission 6) Conversion Transm			are they convertently located for use and well-martianed?
1 Carana book-week bases     are ther duck free, big unde and well-matemat?     are ther duck free, big unde and well-matemat?     are ther duck free, big unde and well-matemat?     are ther claim, big, unde and do ther present a good image?     Auth tiscer     Bernes Score     Text Score     Her of them Evaluate     are ther claim, big, unde and do ther present a good image?     Auth tiscer     Her of them Evaluate     are ther claim, big, unde and do ther present a good image?     Auth tiscer     Text Score     Her of them Evaluate     Text Score     States there the other     Auth tiscer     Text Score     States the other the other     Auth tiscer     Text Score     Text Score     States the other the other		3		
E elsona executivo     arc ther class, like, use and do two present a pool image?     Autor Source     Ter to sour the pool of the source				
Courte guid size many are they clean, lab, juite and do they present a good mage?     Aurit Score     Demon Score     Tertal Score     Not interes Translated     Tertal Score     Status     Sta	Control publicker panel     and the results of the result of the reset of the result of the result of the result of the res	4		
April Score Domo Score Tetal Score The of Benne Fundated Tetal Score Net of Score Personalite Percentage Score St Hoursbeaching Pactice Mentified 78. The Issuel Lenging pactice is Settified	Apple Score Borns Score Teld Scor			are they clean, taly, care and do they precent a good image?
Bonno Seize Tetal Seize His, of Review Exclusion Tatal Seize Proceedings Seize Percentage Seize S Hourscherpting Practice Mentified (18. The Yourse Lenging practice is identified	Browne Searce Text Searce Hard Remon Parameter Percentage Score S Housekeeping Practice MeetHeed Test. The Should keeping section is MeetHeed Score (1990)			are they clean, tkity, safe and do they present a good image?
Tetla Secon Inc. of Bene Fundated Tetla Secon Parallel Percentage Secon S Haursbeeging Pactice Meetlined 18. The Issuel Lenging pactice is SectIfied	Teld Secre In of the off hear Evaluated Teld Secre Parallel Percentage Eace Standard Secretary and/or a solution Tel house beging market a solution Tel house beging market as solution to the abusine of the map for a result be market to facilitate for Sa in more attractive. Date : 11/08/2005 Statistics : Shallow : Shallow			
His of Bennis Fusikaded Testal Sense Provide Percentage Score S Housekeeping Practice Identified to. The house keeping practice is identified	Aude Biological			
Tatul Sence Possible Percentage Score 5 Nounekeeping Partice Mentified 16. The house keeping produce a identified	Teld Score Possible Percentage Score S Housekeeping Score SS Housekeeping Score Audit			
Percentage Ecore S Housekeeping Practice Mentified ts. The house keeping in actice is Mettined.	Percentage Score 5 Housekeeping Practice Meet/Meet 6 House Record and Score 6 House Record and Score Address 6 Housekeeping Score 6 Add 8 Bonus 6 Bonu			
S Housekeeping Practice Montfleed Tel. The house keeping practice is identified	S Norsekeeping Practice MentRied Tal. The house keeping practice is identified comments For Ways section is identified to one a dualizes of the analytic is react to be merce in facilitate for 5 is in more attractive. Date : 11(20/0005 SE Housekeeping Score Audit			
	Aut Bonus Banagiore	Vee, Com	The house kneeping practice is ide smenth. For improvement offer structure of the shop floor is	riffed. nami la las ingenes in facilidas for 5a in nora affactive.



**Belmah Strategies** 

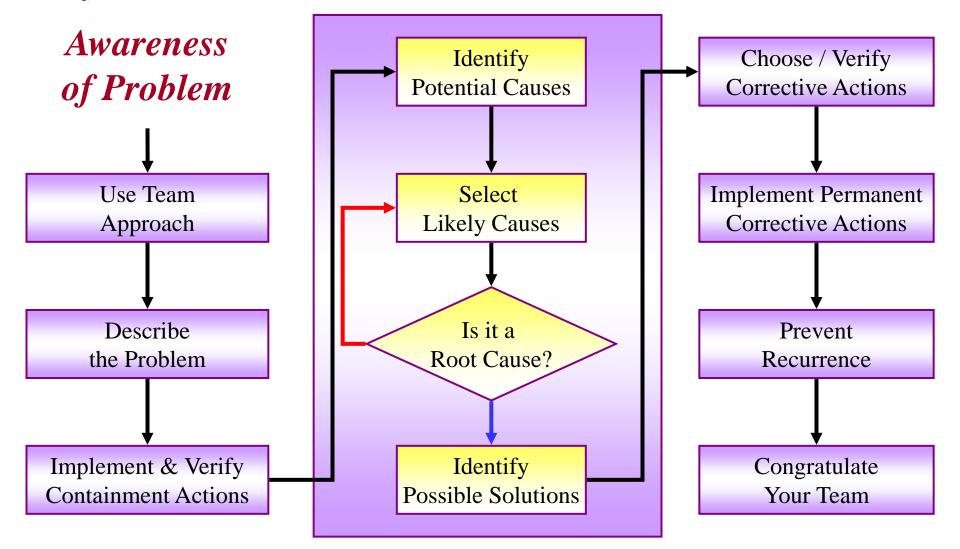
**Marketing Presentation** 

Salari



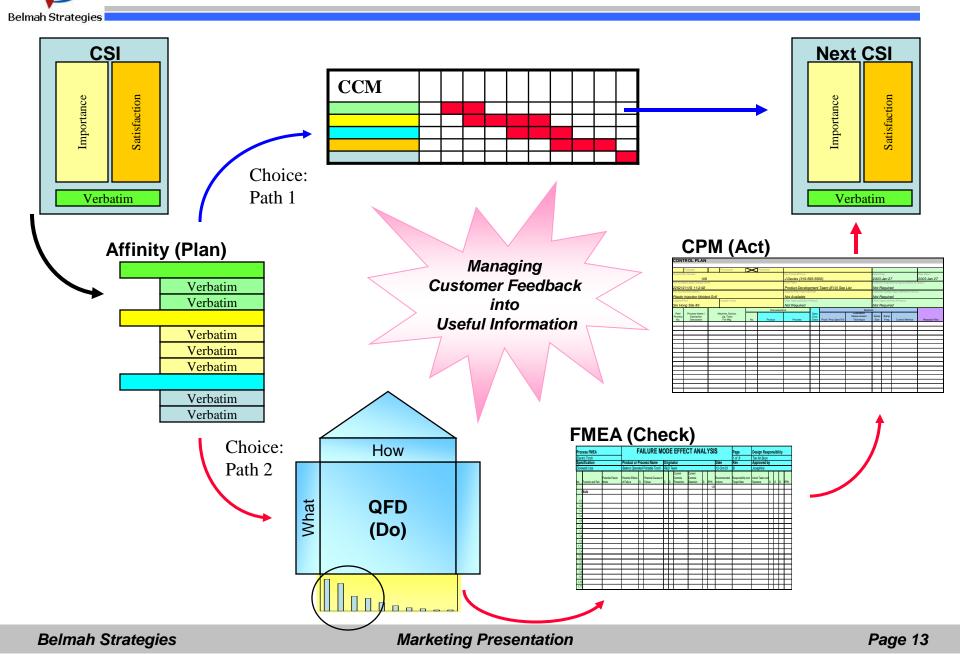
### 8 Disciplines Problem Solving Method

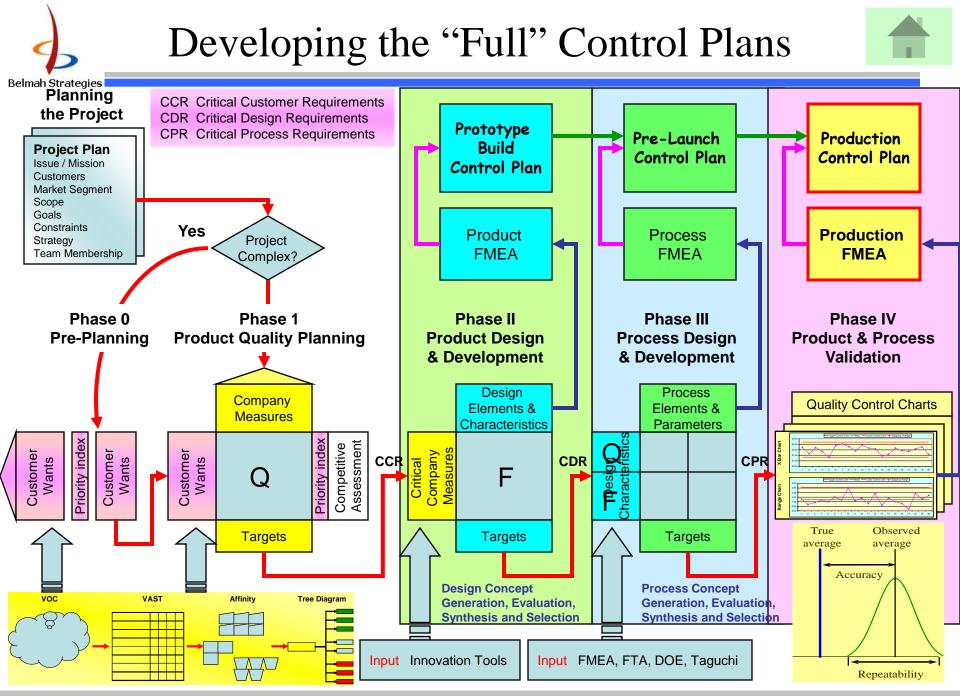




#### **Customer Centred**







**Belmah Strategies** 

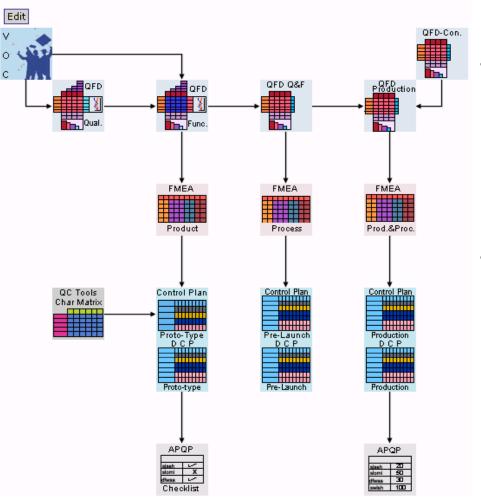
#### Marketing Presentation

Page 14

## Developing "Full" Control Plans with ICT-M

#### **Project Flow**

**Belmah Strategies** 



- Build the sequence
  - Very easily done
  - Even link data flow
- Import and Export data
  - Import / Export from one application to another
  - Threaded system of data
  - Traceability of information
- Types of applications
  - Voice of Customer
  - Quality Function Deployment
  - Failure Mode Effects Analysis
  - Control Plan
  - Checklist

#### **Belmah Strategies**

#### Marketing Presentation





• Can ICT-M really do that?

- Show me NOW!
  - QFD
  - FMEA
  - Control Plan
  - Numeric Checklist

